On-site and Telemedicine Behavioral Health Services
Company History

- Founded as private psychiatry practice in Los Angeles after Dr. Nitin Nanda completed his residency and fellowship at UCLA.

- Office based practice which also covered patients at hospitals, nursing home and other outpatient clinic settings.

- Adopted hospitalist group practice model and focused on facility based care services.

- Created separate telemedicine division to provide psych coverage to hospitals.

- Expanded on-site services into Arizona and telemedicine into Colorado and Montana.

- Company was rebranded as a telemedicine firm due to rapid growth in the sector.

- Received external investment from a Los Angeles area angel investor and then a $2B global health sciences private equity firm.

- Further expansion east into more states.
Service Offering

On-Site Services
- Psychiatric Hospitalist
- Post-Acute Coverage
- Outpatient Clinics

Telemedicine Services
- Emergency Department
- Inpatient Unit Coverage
- Post-Acute Facilities
- Outpatient Clinics
- Correctional Health
- Addiction Centers
- Patient Direct
Who We Work With

Acute Care Hospitals
- General
- Critical Access
- Behavioral Health

Physician Groups
- Medical Foundations
- HMO/Medical Group Clinics
- Specialty/Rural/FQHC Clinics

Post-Acute Facilities
- Skilled Nursing
- Transitional Care
- Assisted Living

We also contract with a number of companies and intermediaries which are involved in the provisioning of psychiatric services to schools, prisons and health plan members.
On-Site Services

**Acute Care Hospitalist**

- Manage inpatient units at general acute care hospitals or psychiatric hospitals.
- Provide psych consultation services to Med/Surg patients.
- Coverage of Emergency Department.
- On-site during daytime and call coverage at night (could also use telepsych coverage for nights).
- Staffed by physicians.
- Requires professional services contract with facility and financial support stipend.

**Post-Acute Coverage**

- Provide psych consults for post-acute patient at SNF, Transitional Care and Assisted Living facilities.
- Primarily staffed with psych ARNP’s with physician oversight.
- Professional services contract with facility is not required and there is no financial support stipend for basic services.

Aligned's acute and post-acute coverage service uses a coordinated care approach to manage acute discharges to post-acute and ensure hospital readmissions are minimized.
Coordinated Care Across Sites

The advantage of the Aligned coordinated care model is that we can deploy the right mix of on-site and telemedicine services across the health system enterprise as a single medical group and work with other specialties and technology platforms.

Indicates multiple health system facilities with on-site and telemedicine coverage.
Quality Focused

Seamless handoffs between on-site providers, the telemedicine panel and other providers our using technology and the Aligned Call Center.

A number of reports and operational metrics are used for our regular operations meetings with clients so we can monitor progress.

Ongoing provider educational initiatives and technology training help keep our providers’ skills current.